



Privacy Policy

1. Introduction: This Privacy Policy explains how Charted Growth Life Coaching (“we,” “our,” “us”) collects, uses, and protects your personal information when you use our website and Services.

2. Information We Collect: We may collect the following types of information:

- Personal Information: name, email address, phone number, and other details you provide when booking or contacting us
- Usage Data: IP address, browser type, pages visited, and general analytics
- Payment Information: processed securely through third-party payment providers; we do not store full payment details

3. How We Use Your Information: We use your information to:

- Provide coaching services
- Communicate with you about sessions, updates, and inquiries
- Improve our website and user experience
- Process payments and manage bookings
- Maintain records for administrative and legal purposes

4. Cookies and Tracking Technologies: Our website may use cookies or similar technologies to enhance user experience and analyze site performance. You may disable cookies in your browser settings.

5. Information Sharing: We do not sell or rent your personal information. We may share information with:

- Service providers (e.g., payment processors, scheduling tools)
- Legal authorities when required by law
- Technology partners for website functionality

6. Data Security: We take reasonable measures to protect your information from unauthorized access, loss, or misuse. However, no online system is completely secure.

7. Your Rights: Depending on your location, you may have rights to:

- Access your personal information
- Request corrections
- Request deletion
- Opt out of communications

Requests can be submitted through our contact page.

8. Data Retention: We retain personal information only as long as necessary to provide services, comply with legal obligations, or maintain business records.

9. Third-Party Websites: Our website may link to external sites. We are not responsible for their privacy practices.

10. Updates to This Policy: We may update this Privacy Policy periodically. Continued use of our website constitutes acceptance of the updated policy.

11. Contact Information: For privacy-related questions, please contact us through the website’s contact page. Our website may contain links to third-party sites. We are not responsible for their content, policies, or practices.

11. Modifications: We may update these Terms at any time. Continued use of the Services constitutes acceptance of the updated Terms.

12. Contact Information: For questions about these Terms, please contact us through the website’s contact page.